

## Requirements and Restrictions for Dark Nights Haunted House Attractions

Participation in the *Dark Nights* haunted house attractions is subject to all requirements and restrictions including health recommendations (which are listed at the entrance to each attraction). Please carefully review and consider the requirements and restrictions of each haunted house attraction to determine if you can safely participate. If you have an impairment or condition (including a pre-existing condition of any kind) that may be affected or aggravated by the features of the haunted house attraction or the ability to follow safety warnings and instructions **DO NOT PARTICIPATE** in the attraction.

### Sensory Information for Dark Nights Haunted House Attractions and Scare Zones

- These experiences feature live actors, animatronic creatures, creative lighting, thematic fog, and special effects elements throughout the duration.
- Guests will follow assigned pathways.
- Guests will experience startling sights, sounds, scents, tactile elements (e.g., spider webbing material, water mist), and sudden movements throughout.



### Guests Accompanied By Service Animals

- PLEASE SEE A DARK NIGHTS ATTENDANT AT THE FRONT OF THE HAUNTED HOUSE ATTRACTION FOR MORE INFORMATION.
- Guests whose service animal demonstrates aggressive behavior towards other guests and employees or displays other inappropriate or disruptive behavior will be directed to remove the animal from the *Dark Nights* Attraction and/or park.
- Service Animals must wear a lighted collar (provided by the Park prior to entering the queue line) and remain on a leash or harness under the control of the handler at all times.

### Mobility Devices

- Guests utilizing an electric mobility device must transfer to a manual wheelchair (provided by the Park prior to entering the queue line) for certain *Dark Nights* attractions. Please see an attendant at the front-of-the-line for requirements and assistance.

## DARK NIGHTS HAUNTED HOUSE ATTRACTIONS ACCESSIBILITY BOARDING TIME SYSTEM

- Only those guests with mobility impairments of other qualifying accommodation needs (and up to three participating companions) will be able to access the *Dark Nights*<sup>SM</sup> haunted house attractions through the designated accessible entrances if they are enrolled in the Attractions Accessibility Program and have an Attraction Boarding Pass. Guests who are not currently enrolled in the Program and do not have a valid Boarding Pass must enroll at Accessibility Services located outside the Main Gate or at Family Health & Services inside the Park.
- Guests using the designated accessible entrances for the *Dark Nights* haunted house attractions will need to show the attendant their Boarding Pass. The guest will be provided the *Dark Nights* Accessibility Information and Reverse Boarding Time insert. The Reverse Boarding Time insert may also be obtained at either Accessibility Services Location. The House attendant at the guest's first *Dark Nights* haunted house will verify that the guest meets all attraction requirements and, before entering the attraction, write a time on the Attractions Boarding Pass that corresponds with the current wait of the standard entrance/queue line at the attraction. The guest and their party will be permitted to continue on and participate in the first house of their choosing.
- Guests will only be permitted to enter the line of the next *Dark Nights* haunted hour of their choice at (or after) the appointed time written on the Attractions Boarding Pass.
- Guests can use the interval time to enjoy other activities and benefits of the Park, including the many other (non-*Dark Nights*) attractions, shows, shops, games, dining outlets, and ZooAmerica® North American Wildlife Park.
- At or after the assigned Boarding Time, the guest (and up to three participating companions) will be permitted to access their next *Dark Nights* haunted house attraction through the designated accessible entrance. Since these are walk-through attractions, use of the accessible entrance will still require guests to wait in a queue line for up to 25 minutes before entering the attraction. This wait time is built into the Reverse Boarding Time provided to guests. Guests may only obtain one Boarding Time for *Dark Nights* haunted houses at a time.